



Q&A's

Q1. Will there be changes on who I communicate with at TES Parts?

There will be changes to personal email addresses as we incorporate under TES Parts e.g., jdoe@killickaerospace.com will now become john.doe@tesservice.com. The generic e-mail address for all parts inquiries will now be tesparts@tesservice.com. The phone number +1 469-444-2155 will remain the same and the people you are dealing with today will not change. To ensure that we do not miss any email communication from you the current Killick email addresses will be forwarded to our teams.

Q2. What changes will there be with documentation?

The only difference that you will see is instead of reference to Killick Aerospace on your documentation you will see references to TES Parts. In addition, the reference to our terms and conditions will refer you to the TES website (www.tesservice.com) where the full details of the T&C's will be listed.

Q3. Will all my outstanding open orders and customer account details be transferred to TES Parts?

Yes. All open orders previously placed with Killick Aerospace, will be transferred and fulfilled by TES Parts. All pertinent customer account details will be transferred, including existing credit limits, to TES Parts.

Q4. What are the new company details for the new TES Parts LLC?

Company Address

TES Parts LLC
631 Westport Parkway, Suite 200
Grapevine
TX 76051

Bank Information/Wire Details

Frost Bank
111 W. Houston Street
San Antonio, TX 78205
Account Name: TES Parts LLC
Account Number: 960071536
Routing Number: 114000093
Swift Code: FRSTUS44XXX

In addition, we will continue to offer credit card services as another payment option.



Q5. Will this change impact the Quality Management System?

No, there will be no additional changes to the QMS, other than the name change reflecting TES Parts, LLC.

Q6. What is the reason for the change?

We wanted to align all our business aviation products and services under one entity, the new TES organization. TES will have a more comprehensive portfolio going forward providing Field Services, Engine Services, APU Services and Parts Services.

Q7. What will become of Killick Aerospace?

Killick Aerospace has a thriving commercial aircraft parts trading business, and it will continue its focus in that area.